

Virus and Infection Control Protocol

The Washington State Convention Center (WSCC) considers the health and safety of its clients, guests, visitors and employees a top priority. Our virus and infection control protocol is outlined below.

Situational Awareness

WSCC follows Centers for Disease Control (CDC) for Businesses and Employers recommendations, and we maintain close contact with the Seattle Office of Emergency Management as well as county and state health departments.

Messaging to the Public

WSCC refers clients in search of public messaging to the following resources:

- **Washington State Dept of Health:** <https://www.doh.wa.gov/Emergencies>
- **King County Public Health:** <https://www.kingcounty.gov/depts/health/communicable-diseases.aspx>

Prevention

For guests and visitors: WSCC encourages good personal hygiene habits by providing more than 50 hand sanitizing stations throughout the venue. They are in high-traffic areas, such as parking garage entrances, lobbies, and elevator/escalator landings. These units are re-supplied overnight and throughout the day, if needed.

For our employees: WSCC adheres to thorough cleaning protocol in high-traffic areas. This includes items such as restroom fixtures, door handles, escalator handrails, elevator buttons, and similar surfaces. In addition:

- CDC signage is posted back-of-house regarding "Slow the Spread of Germs."
- Employees are notified of hygiene standards and personal protective equipment (PPE) expectations.
- Employees have been instructed to stay home if they are sick.
- Employees and contractors are provided with free flu shots annually.
- Cleaning and maintenance staff receive blood-borne pathogen (BBP) training annually.
- General safety and hygiene information is reviewed in regular shift briefings.

Onsite Response

WSCC has four permanent first aid stations, staffed by teams of Emergency Medical Technicians (EMT) through our exclusive provider, AMR. Locations and hours are dependent on specific event activity.

If an emergent viral situation occurs, AMR will increase their supply of medical masks at the first aid stations for attendees or staff who have concerns. AMR maintains close connections with first responders and health department requirements.

Should someone with symptoms of a virus be identified or self-report upon entering the facility, WSCC protocol includes bringing that individual to a first aid station within the venue for medical evaluation. If the first aid station is not open, they are to contact WSCC Security by calling 206-694-5127.

For further questions or to address specific concerns, please contact your Event Manager directly. We can prepare a response plan in advance of your event.